

Gateway Ice Centre – Skating School Terms & Conditions

Updated January 2026

1. Program Participation

Skating School is designed for children with little or no skating experience. All instruction is provided by amateur coaches. This is a recreational, introductory program and does not include professional coaching or advanced skill development. Participation is voluntary. While coaches will encourage and support all skaters, no child will be forced to participate in any activity.

2. Safety & Equipment Requirements

All skaters must wear a CSA-approved hockey helmet with a full cage. Supportive hockey or figure skates are required. Bob skates (strap-on skates), bike helmets, and ski helmets are not permitted. Skaters must come dressed appropriately in snow/slush pants, gloves, and a warm jacket. Skaters arriving without the proper equipment will not be permitted on the ice, and no refunds or credits will be provided for missed classes due to incomplete gear. It is recommended that skates are sharpened prior to the first class.

3. Supervision & Behaviour

Parents/guardians are not permitted on the ice under any circumstances. They are responsible for their child's behaviour before, during, and after class. Coaching staff are not responsible for managing tantrums or behavioural issues. Skating aids are available and will be used at the coach's discretion to support beginner skaters. Any disrespectful or aggressive behaviour toward staff or other participants will result in immediate removal from the program with no refund.

4. Payment & Refund Policy

A 50% deposit is required to secure your child's registration. The remaining balance is due between classes 3 and 5. Payment can be made online at: <https://portal4484.wixsite.com/gateway-ice-centre> or by e-transfer to vanessa@gatewayice.ca. Registration is not confirmed until the deposit is received. Refunds may be granted only before the session start date. Refunds by e-transfer are subject to a \$5 administration fee. No refunds or credits will be issued once the session has begun or for any missed classes. Deposits and payments are non-transferable and non-refundable after the first class.

5. Liability & Waiver

Participation in skating involves inherent physical risks, including but not limited to falls, collisions, and contact with equipment. By registering your child in the Skating School, you acknowledge and voluntarily accept these risks on behalf of your child. Gateway Ice Centre, its employees, coaches, volunteers, and affiliates are not responsible for any injuries, accidents, or medical conditions that may arise from participation in the program. Parents/guardians agree to release, waive, and discharge Gateway Ice Centre and its staff from any and all liability for personal injury, property damage, or loss sustained as a result of participation, whether arising from negligence or otherwise. It is the responsibility of the parent/guardian to ensure that the child is physically fit and medically able to participate in skating activities. Gateway Ice Centre is not liable for lost, stolen, or damaged personal belongings brought into the facility. In the event of injury, medical emergency, or unforeseen incident, staff will take appropriate action, including contacting emergency services and/or the parent/guardian listed on file. Gateway Ice Centre reserves the right to cancel, reschedule, or modify programming due to unforeseen circumstances (e.g., inclement weather, mechanical failure, power outages, or government mandates). In such cases, make-up classes or credits may be offered at the discretion of management but are not guaranteed.

By registering in the Skating School program, you acknowledge and agree to all of the above Terms and Conditions.